JEREMY CLARK

+1 415 269-6953 | jeremy@experiencematte.rs | linkedin.com/in/experiencematters | http://experiencematte.rs

PRODUCT INNOVATOR

DESIGN LEADER

AI & STORYTELLING

v1.0 product

150+ designers hired & managed

5
design systems
owned & created

TOP TOOLS

Figma Midjourney Premiere Pro + many more

STRENGTHS

Strategy Innovation Mentoring Problem Solving Hands-on Design

> B.A. aphic De

Graphic Design & Multimedia

Experience Matters | Head of Design

5 years (2019-now)

- o Exploring the cutting-edge future of storytelling with generative AI short films
- o Conceptualized Al-powered mobile & web experiences for the World's Fair 2025 Expo
- o Directed product strategy & design for Asia's largest power company on renewable energy
- o Sought out by 3 generative AI early-stage products for guidance and design strategy
- o Recognized thought leader in the generative AI creative tooling and storytelling space

JLL (Jones Lang LaSalle) | Product Design VP

1.5 years (2021-22)

- o Established new design practice within technology arm of a commercial real estate giant
- o 300+ component unified design system built, process established and managed
- o 16-person design organization of cross-disciplinary creatives, hired and mentored
- o Strategic advisor on 3 mergers and acquisitions for executive leadership team

Yext | Product Design & Strategy VP

4 years (2017-21)

- o Member of product council, advising CEO, CTO, and CSO weekly on product roadmap
- o Brought to life the CEO's vision of the company's future with storytelling
- Led Al-driven search capabilities, NLP, and ML for federated brand sites, expanding SaaS
- o Initiated and led key research to map the first-ever end-to-end customer journey
- Introduced continuous user research, voice of the customer, and data-driven insights

Adobe | Director of Design

12 years (2005-17)

- Founded design-led innovation lab of 10, scaled to 55 cross-functional collaboration team
- o Invented, designed, and led product strategy for 1st digital magazine for iPad platform
- Established digital publishing suite for Adobe, FTE +250 growth, \$50M+ ARR in 3 yrs
- o Invented no-code web-based responsive storytelling design tools
- o Customer-centric thinking with partners: Samsung, NYTimes, Condé Nast, CNN, WB, NBC
- o 25+ industry event presentations: TED Talk, AIGA, SXSW, and Adobe MAX

Razorfish | Executive Producer & Creative Technologist

3 years (2002-05)

- Produced 12 award-winning projects ranging from web sites to walk-up kiosks
- o Crafted bespoke storytelling solutions by identifying & leveraging latest in technology
- o Collaborated with world-renowned clients: NatGeo, J. Paul Getty, MoMA, Smithsonian

Adobe | Product Manager & Product Designer

5 years (1997-2002)

- Product manager for 3 releases of Macromedia Flash, leading to acquisition by Adobe
- Innovated browser capabilities for embedded video, enabling YouTube-like platforms
- Led media tours and showcases, presenting at industry events with audiences of 3000+